

Make sure you are going to the correct website: www.cgc.mylabsplus.com

Check out this letter; does it help? If not read what follows on pages 2 – 4.

Dear Student,

Welcome to the online supplement mathematics program at Chandler-Gilbert Community College (CGCC). MyLabsPlus(MLP)/MyMathLab(MML), an external online delivery platform specializing in the delivery of online supplemental material such as homework, quizzes, and study plan questions. A valid MLP Access Code comes bundled with the purchase of your textbook. Please follow the directions below to complete your enrollment.

- ✓ Got to www.cgc.mylabsplus.com
- ✓ Login with the following personal login information
 - Username: Your MEID
 - Password: Last 4 digits of your Social Security Number
- ✓ Click on the link to your course in the Course List
- ✓ Click on Chapter Contents (Left hand side bar)
- ✓ Click on any Chapter name to expand the list
- ✓ Click on any Activity name in the chapter
- ✓ Click on Chapter Homework in the main window
- ✓ **Accept** the User Agreement
- ✓ Access Code
 - Select **Access Code**
 - Enter the access code bundled with the textbook

Upon successful registration, you will receive a Confirmation and Summary page. Print this page for your records.

You have now successfully completed the registration process for online math system.

Welcome to the class!

If at any time you encounter difficulties using the MyLabsPlus system, you can contact the MyLabsPlus helpdesk at (888) 883-1299 or helpdesk@mylabsplus.com.

So I went to speak with the department chair, but she was on vacation.

I have found the following information online; perhaps try this:

Students are now able to join up to four Mastering courses in a single discipline at once, as long as the courses use the same textbook and edition.

A student who takes courses using a different book does need to buy separate *access* to the second book. If you are registering *access* based on a different book than your first course, You will need to create a second account for the second book. Please [Contact Us](#) if you already used both *access codes* on one account.

For example, in Semester 1, the student takes

- A chemistry course, CHEMFALL.
- A chemistry lab, CHEMLABFALL, using the same book as the chemistry course. This course does not require a separate *access*.

In Semester 2, the student takes

- A second course, CHEMSPRING, using the same textbook as CHEMFALL. No *new accesscode* is required.
- A chemistry lab, CHEMLABSPRING, using a different textbook. The student must buy a second *access* for the second textbook.

The student may continue to take additional courses, up to four at a time, for the duration of the Mastering subscription to each textbook.

If the student has *accesses* to more than one textbook, and the *access* to one textbook runs out, they will lose *access* to courses using that textbook. They will continue to have *access* to courses that use any other textbook.

In Mastering

Joining More Than One Course

[Join your first course](#) in the ordinary way. Then:

1. Select **My Courses**.
2. Select **Enroll in Another Course**.
3. Enter the second Course ID your instructor has given you.

If the second course uses a different textbook or edition, you must buy *access* to it before joining the second course. If you did not receive a student *access code* card with your second textbook, you can buy *access* online from your login page.

If you are using a mobile device, switch to the Mobile Desktop view to switch courses, then switch back to answer items.

Joining More Than One Course

[Join your first course](#) in the ordinary way. Then select **Join another course** to join further courses. If the second course uses a different textbook or edition, you must buy *access* to it before joining the second course. If you did not receive a student *access code* card with your second textbook, you can buy *access* online from your login page.

This is what I found for "How do I enroll in a new course?"

In MyLab & Modified Mastering you enroll in your course during registration.

To register for and enroll in your course:

1. Go to <http://pearsonmylabandmastering.com/>.
2. Under Register, click the Student button.
3. Enter your Course ID and click Continue. **Course ID: 11744729_eCollege_cgccmlp**
4. Choose your Enrollment Option, then follow the instructions to register and enroll.

You will be asked to:

- Provide your access code or payment information.
- Create a login name and password.
- Provide contact information.

At the end of the registration process, you can click **Log In Now** on the Confirmation & Summary page to enter your course.